

PIKES PEAK

Allergy & Asthma

March 3, 2025

To the valued patients at Pikes Peak Allergy & Asthma:

I would like to thank you for the opportunity to be involved in your care and help you on your journey to health. I have enjoyed my almost 15 years leading the practice, however, it is time for this chapter to come to a close. I have decided to close the practice, effective May 31, 2025, to pursue other personal and professional endeavors.

Our staff will continue patient care appointments through **April 30, 2025**.

Medication refills may be requested from our office through **May 15, 2025**.

Medical records may be requested directly from our office through **April 30, 2025** for standard record processing fees.

Effective **May 15, 2025** we have retained Cariend, a medical records custodian, to manage the records for the next 10 years. Cariend is not a medical provider and does not handle billing, medications, or referrals for the closed practice.

Requestors should be prepared to complete the Records Release Authorization Form and provide a copy of government-issued photo ID, as required by HIPAA. **The fastest way to process requests for copies of medical records is to visit Cariend's website and follow the instructions posted here:**

<https://www.cariend.com/request-records/>

If you do not have access to a computer or internet, Cariend can be reached by phone at 404-991-7080 – please note the HIPAA laws do not allow medical records to be released based on a phone or email request.

If you prefer to mail your completed Authorization Form and Government-issued Photo ID:

Cariend ROI

PO Box 1866

Thomasville, GA 31799-1866

If you have questions about the process, Cariend can also be contacted via email at Request@Cariend.com however, you should not send sensitive personal information or request documents through email.

We kindly request that your account is paid in full by **May 15, 2025** to assist our office in the closure process. Unpaid accounts will be managed through a collection agency in the future.

There are several other local allergy practices to choose from to continue your care. You may call any practice directly to assure they can take over your care and accept your insurance.

Again, thank you for the honor to have been your physician and I wish you the best for years to come. God bless you and your family.

Sincerely,

Dr. Nathanael Brady

Nathanael S. Brady, D.O.

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